

Results of Cockington Consultation July 2011

Appendix 2 - 2nd Cockington Bus Consultation July 2011

File ref	Postcode	Res	Busi-ness	Both	Approve large bus	From BUS Pax	Comments
							4 - Please state why you approve/disapprove of the larger sized buses.
							5 - Please include any additional comments you may have on the proposal.
1	TQ2 6XD	Y			N		<p>4 - There have been several serious hold ups already with cars being damaged (scratched). They are not always driven responsibly - much too fast. The centre of the village is a mess, cluttered up with extra people and buses.</p> <p>5 - We desperately need a 20mph speed limit. Please, we need residents parking.</p>
2	TQ2 6SH	Y			Y		<p>4 - I use these buses frequently for journeys - Palace Theatre/Chelston and Chelston/Palace Theatre. Sometimes they are full. With the buses only running every 30 minutes it is good to have extra seating.</p> <p>5 - Is the proposal to run the 32 up Walnut and St Matthews Road still alive?</p>
3	TQ2 6XA			Y	Y		<p>4 - Hopefully they will cut down on cars - they bring more people in. And the Paignton link has been greatly appreciated. Hope they're able to continue through the Winter. These are the feelings of 3 adults living here</p>
4	TQ2 6XA	Y			N		<p>4 - They are too big for the lanes making reversing necessary. They are not good for the walkers or walkers with dogs or prams. They take up too much space.</p> <p>5 - Smaller minibuses are acceptable. When parking along the lanes comes back in September these buses will <u>not</u> be able to pass by the parked cars and traffic jams will occur.</p>
5	TQ2 6XA	Y			Y		<p>4 - Not really affected, but have no reason to disapprove.</p>

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6	TQ2 6HZ	Y		Y	<p>4 - Now that the buses are regular, keep to their timetable, and are not diverted to other jobs as was once the case, the service has become very useful to local residents, particularly now that Paignton is included. The larger buses are just about capable of accommodating the no of visitors at the busiest times when the drivers seem able to cope with a congested Cockington Lane.</p> <p>5 - At less busy times the buses often run well nigh empty depending on the time of day but that is the necessary consequence of a regular fixed timetable.</p>
7	TQ2 6PN	Y		N	<p>4 - Cockington is an old beautiful village and the buses I have seen are not in keeping. However, if 'old fashioned' looking buses could be used (but in good condition) it would be acceptable to me. I have seen some in Bath and it would make it a special ride, not a regular ride.</p> <p>5 - I do think there would have to be a maximum speed 15mph as on sunny/day the valley road can be lethal on bends and anyway there would be more pedestrians wandering around and some cars go too fast let alone with buses to avoid.</p>
8	TQ2 6RR	Y		Y	
9	TQ2 6XB	Y		Y	<p>4 - Hopefully business will improve for the village, and Manor House units and it's run in the right way. The only problem we have is, being a resident in the almshouses, we have no parking facilities and we are mostly disabled in some form. We can't now park on the side of the road.</p> <p>5 - Because of the parking problem above we use the buses as much as possible. But in the past, the Torquay bus in the winter only ran one day a week for 4 hours. We look forward to a decent winter service. We also think the buses should start at 9:00 and finish at 17:30. 4:00pm is too early to finish - no wonder the village is like a ghost village after 4:00pm, and the shops should support this also.</p>
10	TQ2 6XA		Y	Y	<p>4 - There are larger numbers of visitors due to the new bus and it is a very regular service.</p>

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11	TQ2 6XB	Y	Y	<p>4 - Any bus service is approved as it's the only way to get anywhere as I have a car which I don't use at weekends as you can't park anywhere after 11 am in the mornings. When you try to get home any time during the day it's hopeless.</p>
12	TQ2 6XA	Y	N	<p>4a - Too large for lanes, especially 1 way round that goes past Meadow Farm and out of the village. 4b - Half empty most of the time, no need to have such large buses with so many seats. 4c - Lanes too narrow to sustain 2 way traffic that includes a bus. 4d - No yellow lines / no parking zones implemented before buses started to run so we've had gridlock a few times. 4e - Noisy - can't you use electric buses 4f - Driven too fast past horse & carriages</p>
13	TQ2 6XA	Y	N	<p>4 - Creates traffic congestion. 5 - Potential danger to visitors to the village because of making difficult driving conditions.</p>
14	TQ2 6LS	Y	Y	<p>I think for the summer months a larger bus is needed; for the Winter months, maybe the smaller one.</p>
15	TQ2 6PN	Y	Y	<p>Because I think Cockington needs a local bus service. There seems to be no bus service which takes in the top of Vicarage Hill, the only one being at the bottom of Walnut Road.</p>
16	TQ2 6XD	Y	N	<p>4 - The pre-existing bus service seemed perfectly adequate. The idea that large numbers of car owners will instead bring their families by bus is unrealistic & simply won't happen. The new buses are far noisier than the smaller ones & indeed than some of the delivery and waste trucks. 5 - While we have to accept both supply and waste lorries must use the lanes to and from the village, we already do so reluctantly. The village is a unique amenity which Torbay is lucky to have and visitor experience is often ruined by noise pollution and the frightening size of vehicles for pedestrians. Ironically cars are far less hazardous & intimidating for tourists with families. Accepting larger vehicles is a retrograde step in sustaining the valley as a valuable asset.</p>

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17	TQ2 6XB	Y			N		I do not think larger buses are suitable in our country lanes, and feel the smaller buses are adequate.
18	TQ2 6XB	Y			Y		Because it is just great to go to Paignton on the local bus and also to Torquay on the other bus.
19	TQ2 6XA	Y			N		4 - Often empty & much too big for the village especially when cars are parked on one side & buses & traffic coming the other way cannot pass each other. <u>Chaos</u> . 5 - Spoiling everything here - money needs to be spent on cleaning the water meadows & cutting back along water ditches etc. Also hedges on side of road.
20	TQ2 6XA			Y	Y		Anything that cuts down the number of cars coming into the village is a big help. These buses are doing a great job of bringing more people into Cockington to spend the day. Also bringing much needed business.
21	TQ2 6PN	Y			Y		4 - So far no impact on us & they do provide the means of more people visiting Cockington. 5 - Is the service open to the Concessionary bus passes? If not, we would like to see that included!
22	TQ3 2NQ	N			Y	Bus 50	We use the service bus which is most regular and on time. It is an excellent service and operated by helpful and obliging drivers. With regard to the larger sized buses, we do not disapprove of them in any way - very good service. My wife and I are OAP's.
23	TQ2 6LY	N			Y	Bus 62	If the larger buses get through Cockington Village then they are much more useful during the summer when visitors are around. The smaller buses are probably ok out of season. When the buses cannot get through because of inconsiderate car parking it is most inconvenient as many passengers are OAP and find the hills of Cockington very difficult.
24	TQ3 3ND	N			N	Bus 50	I am happy with the small bus and if I was a resident in Cockington I would object to the larger buses.
25	TQ2 6XA		Y		Y		Cockington businesses both in the village and the Court require growth in visitor numbers. The new Paignton service, using a larger size bus has been very effective in achieving this goal. Dial a Bus will be able to improve their service to the disabled by increasing their bus service.

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26	TQ2 6XA	Y		Y	<p>4 - (a) - There is no reason not to approve (b) - The buses have plenty of grab handles to allow relatively easy access (c) - The service to/from Paignton provides an excellent service to residents and visitors alike.</p> <p>5 - (a) - The larger buses are small compared to delivery vehicles which have unrestricted access to the village. (b) - We hope that the service can continue over the winter, even on a reduced schedule.</p>
27	TQ2 6XA	Y		N	<p>They are running half empty which would suggest not so many is needed or smaller buses. They do in excess of 30 mph when travelling down the lane, total disregard for the narrowing of the roads and pedestrians. Very noisy.</p>
28	TQ12 4PG		Y	Y	<p>4 - We need the visitors, during the building work people have thought the whole park is closed, So it has now finished, we need to encourage as many people back as possible. This new bus (larger bus) does just that.</p> <p>5 - After spending £2.8 million on the Court & 'New Build'. I believe we need to get as many people here, by whatever safe means. So the general public (tax payers of Torbay) can see this has not been a waste of money but a successful venture.</p>
29	TQ1 2HF		Y	Y	<p>4 - (a) - During peak season more visitors can be brought into Cockington in one journey. (b) - Many of Torbay's holidaymakers are elderly/disabled and if we have larger buses with the lower floors it will make the visitors' journey easier. We must provide facilities & transport for the disabled in line with common practice.</p> <p>5 - (a) - Cockington needs Public Transport all the year round. (b) - Cockington needs Public Transport on Sundays - it has the Parish Church with Sunday services (c) Villagers across the UK are losing their bus service with villagers complaining. It is absolutely brilliant that Cockington has gained an additional service from Paignton. I hope it continues.</p>
30	TQ2 6NQ	Y		Y	<p>The smaller buses can be full. I catch the bus daily in Nut Bush Lane and a smaller bus does leave passengers behind in Cockington. It may be an advantage to run the bus later in the day.</p>
31	TQ2 6PL	Y		Y	<p>I am 88 and need local buses to get anywhere otherwise I will be housebound.</p>

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					Y	Y	Bus 50	
32							Bigger buses means more visitors to Cockington and less car parking used.	
33	TQ2 6XA	Y			Y		I approve because there is a need for those visitors without a car to access Cockington. It is also better for environmental reasons for as many people as possible to use public transport.	
34	TQ2 6XB	Y			Y		4 - This will bring in lots of business for the village and Court, and residents have a choice which town they can go to. 5 - You should really think about parking for residents, we have nowhere to park and if you put yellow lines in Cockington most of us will be fined for parking on yellow lines.	
35	TQ2 6XA			Y	N		4 - Uses village centre as turnaround. Noisy/slow on lanes/village. Dangerous on narrow lanes. 5 - Residents parking needs assurance if no parking restrictions introduced.	
36	TQ2 6XA			Y	Y		It is very popular!! So it should be retained.	
37	TQ2 6XA	Y			Y		4 - It is my understanding that the larger buses are/will be mandatory re EU regulations concerning disability access etc. In addition, BREEAM conditions for the new 'Sea Change' buildings included a bus service, all year round as an element of the sustainable transport plan. 5 - No information provided re proposed parking changes . . . therefore, I cannot comment (!)	
38	TQ2 6XA	Y			N		4 - The size of the vehicles causes cars to stop, reverse and pull in on frequent occasions. After the 30 September private parked cars already cause a hazard, the bus will have difficulty passing and will block the road, causing a traffic hazard. The bus turns in the square it should follow the road through the village even in the trial period. 5 - A bus parked in the square is not commensurate with the village image that Torbay is keen to promote. Horse drawn carriages and buses do not go together for a village image. The majority of village residents do not use public transport. I am sure the council will ignore the views of residents and continue as it sees fit! Also, letter response on Comino.	

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39	TQ2 6XA	Y	Y	Summarised :- 4 - It is critical that access to Cockington is optimised. Larger buses will allow more visitors to reach Cockington without the need to increase the no. of vehicles & potentially cutting down on private cars. New businesses at Cockington will also benefit from larger buses. We believe new EU legislation will necessitate larger buses in order to fit them with the required improved disabled access. 5 - Recent investment of £2.8 million has helped to produce a "quality visitor attraction for all locally, nationally, & internationally. Good public transport is vital for residents, businesses, customers & the general public. Access is inherently challenging and a sensitive approach to support the larger bus is necessary.
40	TQ2 6SH	Y	Y	Hopefully this will decrease the amount of private cars coming into Cockington Village.
41	TQ2 6XA	Y	Y	Bus 50 Better transport - better signage and a better infrastructure are needed to improve the newly revamped Cockington Court. This would also benefit both visitors and locals alike.
42	TQ2 6XA	Y	Y	Cockington Village's Businesses and the Court need visitors to survive.
43	TQ2 6XA	Y	Y	Bus 50 The new bus provides an excellent 7 day a week service. The driver is extremely courteous & friendly & the people he brings to Cockington speak highly of the service. I have watched the bus turn around in the village while the horse & carriage was there, & there was plenty of space. The buses also reduce the traffic congestion and pollution & I have nothing but praise for the company, the buses & the driver. It would be a huge shame if a small minority of moaners (who undoubtedly have their own cars) spoil this for others.

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44	TQ2 6XD	Y		N	<p>4 - I moved to Cockington for peace and quiet and feel with the increase of the larger buses this is not what Cockington is all about. I understand the villagers want no parking as it was always a problem for emergency vehicles to get through to us if needed but all these new restrictions seem to be for a private bus company that is benefitting his pocket & not benefitting the residents.</p> <p>5 - It is dangerous and sets a precedent for other bus companies and holiday coaches to drive through our lovely village.</p>
45	TX2 6XA		Y	N	<p>4 - Bus too big - lanes too small against what Cockington should be protected from. We live here, we don't want it. We are Torbay Council tax payers is he? No</p> <p>5 - The 2nd part of Cockington Lane has now become no parking for a 6 month period for the benefit of another bus company. Part of this stated to allow emergency vehicles access. This bus would cause delays to emergency vehicles - already at certain parts of the lane has to drive on wrong side to avoid trees.</p>
46	TX2 6XA	Y		N	<p>4 - We have always fought against coaches in the village, these buses are small coaches. The lanes are too narrow and dangerous to other road users and pedestrians. There are not enough passing areas for even smaller vehicles let alone larger vehicles and hence sometimes have to reverse to pass each other, which is dangerous. Cockington is a peaceful tranquil village with covenants in place to protect this sort of thing happening and being spoilt for future generations.</p> <p>5 - I really do not agree with the larger buses at all. If they do have to remain then Cockington Lane from the seafront to the village should be made one way.</p>
47	TQ2 6RU		Y	Y	<p>4 - To sustain the important touristic location at Cockington, the businesses for now and the future.</p> <p>5 - Get someone to sort out the parking - what is allowed and what not! It is confusing for us locals let alone visitors and the 'knee jerk' reactions recently have bewildered many.</p>

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48	TQ2 6BD			Y	Y	4 - Because it brings more people to Cockington 5 - Need more buses that will bring people in from further afield ie. Babbacombe.
49	TQ2 6HU		Y		Y	4 - It's bringing more people to Cockington and makes it easier for the elderly.
50	TQ1 1LP		Y		Y	4 - It entices people to enjoy Cockington and provides greater access for the elderly & people unable to drive.
51	TQ1 3UR			Y	Y	4 - I approve because it brings people in and out of Cockington. 5 - I also think additional buses further out of town would be a good idea eg: Babbacombe & St Marychurch.
52	TQ1 4PZ		Y		Y	4 - Because it is bringing people into Cockington from Paignton & Torquay and it is the only way most people can get to Cockington for work and get home again, and Cockington is getting busier from people visiting the area.
53	TQ2 6XB	Y			N	Letter received - See attached
54	TQ2 6XA	Y			Y	4 - Good to have transport. 5 - Lack of cars in village good.
55	TQ2 6XA	Y			Y	4 - Good for the village and with the new parking restriction for Cockington Lane can surely be a benefit to Cockington.
56	TQ2 6XA	Y			Y	4 - Approve for the Summer - but when only residents need buses a small one would be sufficient. 5 - Parking changes are very good except for worry that residents without parking will destroy Devon banks. Also, many residents without parking will try to obtain blue badges to use indiscriminantly.
57		Y				Letter received - See attached
58		Y				Letter received - See attached

Highways & Engineering
4th Floor Roebuck House
Abbey Road
Torquay TQ2 5TF

Cockington

Dear Miss Lesley Dransfield,

Thank you for your letter dated 15th July 2011.

I am most surprised that after lengthy consultation you appear to have ignored the legitimate views of the people of Cockington and have arrived at a proposal that penalises the most vulnerable in our community.

The current proposal takes no account of the parking needs of disabled drivers, thereby severely limiting their ability to enjoy the normal benefits others may enjoy.

As your survey on visitor numbers and parking needs must clearly show (assuming you actually carried out such a survey) the current proposal takes no account of the needs of the residents (and in particular disabled residents) and to suggest that disabled residents pay up to £35 per week to use a private car park beggar's belief.

May I suggest that the area opposite Meadow Farm to the 37M point (enough for 5/6 cars) be designated a Residents Only Disabled Parking Bay, This area of the road is of ample width to allow buses and emergency vehicles clear access.

Or of course the Council can pay for Off-Road parking.

The current proposal is wholly unacceptable and will not be adopted by the residents without amendment. I look forward to your postponement of such changes and timely response to my suggestion

Yours truly,

July 22nd

Dear Miss Dransfield,

Re - Parking in Cockington.

It has obviously being designed by people who do not live in or visit Cockington on a regular basis

1. where are the residents of the Alms houses supposed to park? your attitude is ageist and totally inconsiderate of older peoples problems.

2. where are the residents of Meadow Cottages supposed to park?

Both of these categories were able to park perfectly safely after Meadow Farm - no problem at all.

3. where am I, a resident of 40 years going to park because outside my property will be full in no time + if I park at the bottom of my steps, officially I

am breaking the parking restrictions - ?!

Solution 1 for me.

1) A residents parking bay at the bottom of my steps

2) a disabled space, - yes with white lines - I do have a blue badge.

It is a nightmare!

I wonder too if you realise that if there are no cars parked along the road the traffic speed will dramatically increase. We need a 20mph zone from the sea-front to Nut Busk lane.

The most annoying fact about all this is that it is all so that a private individual can run bigger buses and make more profit for himself not the council or the village. If he ran buses after 4:30pm that would be one saving grace otherwise it is extremely annoying.

Solution 2 for village

Buy back the car park and only charge

a nominal fee or revolutionary be free -
that would alleviate a lot of frustrated folk
who will not pay the present exorbitant fee.

Cockington Park belongs to the people of
Torbay and they should be able to enjoy,
and visit freely without too much expense.

Another extremely annoying fact is that
from the sea front to Rosery Grange there
are 41 signs. --- built up areas have
less.

As you have gathered, if you do in fact
read this I am very annoyed at the
Councils attitude - it is the busiest time
of year now & you have introduced even
more restrictions -
I await your reply and considered
correct eagerly.

Yours in despair

Do not be surprised if we villagers do
take some positive action against these proposals
& inform the press.

MAP

55

RECEIVED
20 JUL 2011

MONDAY 18/4/010

MISS LESLEY DRANSFIELD,

IN REPLY TO YOUR LETTER, ADDRESSING, THE TRIAL BUS SERVICE, STARTING ON MONDAY 25TH JULY, REGARDING THE NEW PARKING RESTRICTIONS, THE RESIDENTS OF THE ALMSHOUSES, IN GENERAL SUPPORTED. THE BUS SERVICE'S, ON THE UNDERSTANDING, WE WOULD HAVE A PRIVATE PARKING AREA. ALL THE RESIDENTS HAVE SOME FORM OF DISABILITY, AND WE HAVE TO PARK CLOSE BY. SO FOR YOU AND YOUR BAND, OF MERRY MEN, (NIMBLE) COUNCILLORS, TO SUGGEST, THAT BEING AFFECTED, BY THE TRIAL OF PARKING RESTRICTIONS, TO TRY AND FIND ALTERNATIVE PARKING IN THE OFF STREET CAR PARKS, OR PARK WITHIN PARKING AREAS, IS AN INSULT TO US RESIDENTS. HAVE YOU, OR ANY WORTHWHILE COUNCILLOR, BEEN TO COCKINGTON RECENTLY, SHOW ME THE SIDE STREETS, SHOW ME PARKING AREAS, THERE ARE MORE PARKING RESTRICTIONS, AND SIGNS, THAN IN TORQUAY ITSELF. ARE THE COUNCIL WILLING TO PAY FOR THE CAR PARK, JUST BELOW US. TOO PARK OUR CARS, THE AMOUNT WOULD BE ABOUT £42 A WEEK. WE ARE NOT HOLIDAY MAKERS, WE ARE NOT GENERAL PUBLIC, WHO DRIVE OUT HERE, TO WALK THE DOG, OR LET CHILDREN RUN AROUND THE MANOR. WE LIVE HERE, OVER THE YEARS, THE RESIDENTS OF THE ALMSHOUSES HAVE BEEN PROMISED A PERMINENT PARKING AREA. EVEN THIS YEAR, AFTER A MEETING WITH MRS TRACEY CABMCHIE ABOUT HAVING OUR OWN PARKING SPACES. NOTHING HAS COME OUT OF THIS MEETING. HER TEL NO IS 208531. IT'S THE OLD ADAGE, PUSH IT IN THE BACKGROUND, AND IT WILL ALL GO AWAY. BUT NOT THIS TIME, IF WE DON'T GET SOME SORT OF ACTION, AND REMEMBER, WE LIVE HERE 12 MONTHS A YEAR. WE WILL TAKE ACTION, AND PARK ILLEGALLY IF WE HAVE TOO. FINE US, TICKET US AS YOU WILL, WE WILL CONTACT THE LOCAL PAPERS, AND NATIONALS, IF WE HAVE TOO, EVEN GO TO PRISON! ENOUGH IS ENOUGH. I AM SORRY IF WE HAVEN'T GOT PROPERTY IN COCKINGTON, WITH PARKING FACILITIES. BUT WE HAVEN'T.

THERE IS ONE AREA ON YOUR MAP, ON THE OTHER SIDE, WHICH WAS SUGGESTED THEY COULD PUT RESIDENTIAL PARKING, AND IT WOULD NOT BLOCK BUSES, OR LARGE VEHICALS, AND I HAVE CIRCLED IT ON THE MAP. THEY COULD PUT IN 4 MAYBE 5. CAR PARK SPACES, AND MARK THEM ALMSHOUSES, PRIVATE PARKING ONLY.

THANK YOU.